

## **RICHWAY & FUJI BIO INC.**

1314 South King Street Suite 520,  
Honolulu, HI 96814  
Tel: (808) 589-2800  
Toll-Free: 1-855-338-6410  
Fax: (808) 597-1651  
www.richwayandfujibio.com



# **3 YEAR LIMITED WARRANTY**

(Effective for purchases made from September 1, 2015)



**Products Covered: Biomat 7000MX, Biobelt 7000MX, Amethyst Pillow, Quantum Energy Pad, Quantum Energy Comforter, Alkal-Life 7000SL, Rejuvena 7000**

Richway & Fuji Bio warrants the covered product to be free from defects and malfunctions at the time sold. "Defects" as used in this warranty, is defined as imperfections which impair or impede the function and use of the product.

## **How Long the Warranty Lasts**

This warranty lasts 3 years from the date of delivery. This warranty extends to the original purchaser only. Coverage terminates if you sell or otherwise transfer ownership.

## **What This Warranty Covers**

- ▶ **Biomat / Biobelt / Amethyst Pillow:** This warranty covers any defects or malfunctions in the electronic components, heating element, top cover replacement, pillow (stone) wrap replacement and carry case.
- ▶ **Quantum Energy Pad / Quantum Energy Comforter:** This warranty covers any defects or malfunctions in the microfiber cover, internal cushion, comforter, and pillow case.
- ▶ **Alkal-Life:** This warranty covers any defects or malfunctions in the main unit and accompanying parts.
- ▶ **Rejuvena:** This warranty covers any defects or malfunctions in the main unit, adapter, and USB charger.

If Richway & Fuji Bio determines that such goods are defective, within the period of this warranty, Richway & Fuji Bio will repair or replace the parts free of charge for the first year. Repair or replacement for the second and third year requires a fee, which can be found on our website. Repair or replacement is the sole and exclusive remedy available to the buyer, and shall constitute the fulfillment of all Richway & Fuji Bio obligations in respect to the goods furnished under this agreement.

## **What This Warranty Does Not Cover**

This warranty does not cover abuse, misuse, natural disaster, insufficient or excessive electrical supply, ordinary wear, fading, failure to follow instructions and improper maintenance. Richway & Fuji Bio shall not be liable for any incidental or consequential damages as a direct result of negligence or misuse. This warranty does not extend to the purchase of opened, used, repaired, repackaged, and/or resealed products, including but not limited to sales of such products on internet auction sites and/or sales of such products by surplus or bulk resellers. Any and all warranties or guarantees shall immediately cease and terminate as to any products or parts thereof which are repaired, replaced, altered, or modified, without the prior express and written consent of Richway & Fuji Bio.

## How to Get Service

To obtain service under this warranty, contact your local Customer Service Center and provide the purchaser's name, RI (Richway Invoice) number, and a detailed description of the problem you are experiencing. They will provide you with a return merchandise authorization number (RMA). This number is required and must be placed in a visible area on the front of the package. Ship your product postage paid, include a copy of the original sales slip, credit card receipt or other proof of the date of the original retail purchase. If servicing within the first two (2) months, we will send you a prepaid shipping label to cover your shipping costs. If servicing from the third month and on, the customer is responsible for shipping costs to return the product for repair or replacement. We will cover the shipping costs to return the product back to the customer.

## How Do State Laws Apply

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any implied warranties last the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions may not apply to you.

## Customer Service Center

### North America & International

RICHWAY & FUJI BIO INC.

Tel: 1-808-589-2800 / Toll-Free: 1-855-338-6410 (USA, Canada, Guam, Saipan)

Homepage: [www.richwayandfujibio.com](http://www.richwayandfujibio.com) / Email: [rma@richwayusa.com](mailto:rma@richwayusa.com)

### China

SHAOXING RICHWAY TRADING CO., LTD.

Tel: +86-575-8110-1350

### Europe

RICHWAY EUROPE B.V.

Tel: +31-(0)20-658-6231 / International: +31-(0)20-303-3411

## TRADE-IN POLICY

Trade in your old Richway & Fuji Bio products and apply a credit towards your new purchase.

### How it Works

The amount of credit you will receive is 30% of the original purchase price of your trade-in item towards one of equal or greater value OR 30% off a lesser value item. The credit will be deducted from the purchase price of the new item plus shipping. Credit from one trade-in item may be applied to the purchase of one new item only. You cannot use more than one trade-in item to receive a greater discount on a new item.

\*The Trade-In Policy is a separate service from the Product Warranty.

For more information, please visit our website ([www.richwayandfujibio.com](http://www.richwayandfujibio.com)).



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**SHAOXING RICHWAY TRADING CO., LTD.** ROOM 2703, ZHONGYANG BUILDING, YUMIN ROAD, KEQIAO DISTRICT, SHAOXING, ZHEJIANG, CHINA 312000

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**RICHWAY EUROPE B.V.** BEECHAVENUE 54-80, 1119 PW SCHIPHOL-RIJK, NETHERLANDS TEL: +31-(0)20-658-6231 FAX: +31-(0)20-658-6142

**RICHWAY & LIFE JAPAN CORP.** 2-6-41 NAKAHATA, ONOJO-SHI, FUKUOKA, JAPAN 816-0921 TEL: +81-92-575-1004 FAX: +81-92-575-1006

**R&L CORPORATION** 11F, ACE GWANGMYEONG TOWER B, 108 HAAN-RO, GWANGMYEONG-SI, GYEONGGI-DO, KOREA 14319

TEL: +82-2-6112-7700 FAX: +82-2-6112-7749 [WWW.RICHWAYKOREA.COM](http://WWW.RICHWAYKOREA.COM)

**THE LIFE CO., LTD.** A-C32 (30F), 606, SEOBUSAET-GIL, (DAESUNG D-POLIS, GASAN-DONG) GEUMCHEON-GU, SEOUL, KOREA 08504

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\* Richway & Fuji Bio Inc. reserves the right to change any of the terms and conditions contained in this Warranty and Policy, at any time and in its sole discretion. Any changes will be effective immediately upon posting of the revisions on the Site. You are responsible for reviewing the notice and any applicable changes. Changes may be posted without notice to you.